



Virtual Teamwork: Mastering the Art and Practice of Online Learning and Corporate Collaboration

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"This book, by Robert Ubell and his excellent team of collaborators, adds an important dimension to effective teaching and learning in online environments. It addresses how interaction and collaboration online can be effectively harnessed in virtual teams. It is an important contribution to the larger field of Internet-based education."

—**Frank Mayadas**, Alfred P. Sloan Foundation

How to create and manage highly successful teams online

With the advent of the global economy and high-speed Internet, online collaboration is fast becoming the norm in education and industry. This book takes online collaboration to the next level, showing how you can bolster online learning and business performance with the innovative use of virtual teams.

Written by a team of experts headed by online learning pioneer Robert Ubell, *Virtual Teamwork* covers best practices for online instruction and team learning, reveals proven techniques for managing enterprise and global virtual teams, and helps you choose the best communication tools for the job.

Educators, project managers, and anyone involved in teaching online courses or creating online programs will find a wealth of tips and techniques for building and managing successful virtual teams, including guidance for:

- Integrating team instruction in the virtual classroom
- Using best techniques for team interaction across borders and time zones
- Structuring cost-effective, competitive projects that work
- Leveraging leadership, mentoring, and conflict management in virtual teams
- Conducting testing, grading, and peer- and self-assessment online
- Managing corporate, global, and engineering virtual teams
- Choosing the right technologies for effective collaboration

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