



Soft Skills for Tough Issues: Fostering Interpersonal Communication in the Workplace

Jean Eva Thumm

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New Book is Practical Guide to Interpersonal Communication in the Workplace

The Must-Have Handbook for Conflict Resolution and Personal Growth

Santa Fe, NM - As a key decision maker or future business leader in your organization, you will want to know about an exciting new interactive book authored by executive coach and workplace trainer Jean Eva Thumm.

Soft Skills for Tough Issues: Fostering Interpersonal Communication in the Workplace is a comprehensive guide to workplace challenges, which offers a variety of assessment tools for working with both individuals and teams. It also examines such cutting-edge issues as ethics/spirituality in the workplace, the effectiveness of coaching and mentoring, opportunities in the learning organization, and the value of long-term thinking and planning.

As the work arena of our lives continues to demand more time and energy from each of us, the workplace has become "the family away from family." According to Ms. Thumm, workplace families need strong and compassionate leaders who can model exemplary behavior for employees and who can provide both the support and the discipline that their direct reports need in order to perform optimally. *Soft Skills for Tough Issues* helps you look squarely at the issues and provides the necessary guidance to make good choices and decisions for yourself and for those under your supervisory care.

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